

PRESENT:

Councillor Bob Swann, Chairman of Consultative Committee
Councillor Keith Deakin, St Helen's Metropolitan Borough Council
Normal Elias, passenger representative
Councillor Edna Finneran, Halewood Town Council
Cedric Green, North Cheshire Rail Users' Group
Keith Levin, Liverpool Airport General Aviation Users Association
Jordi Morell, West Cheshire and North Wales Chamber of Commerce
Marshall Morris, Deputy Chairman
Alex Naughton, Merseytravel
Councillor Brian O'Hare, Knowsley Metropolitan Borough Council
Steve Pearse, Friend of Liverpool Airport
Councillor Michael Roche, Sefton Metropolitan Borough Council
Angus Tilston MBE, Wirral Transport Users Association
Others
Robin Tudor, Head of Public Relations, Liverpool Airport
Becky Lucy, Human Resources and Community Department
Mike A Jones, Assistant Secretary

32 APOLOGIES

Apologies have been received from:
Cllr Ron Abbey, Wirral Metropolitan Borough Council;
Cllr Caroline Ashton, Frodsham Town Council;
Michelle Cameron, Liverpool Chamber of Commerce;
Cllr Chris Ellams, Helsby Parish Council;
Cllr Michael Green, Lancashire County Council;
Cllr Stan Hill, Halton Borough Council;
Cllr Evelyn Hudson, Hale Parish Council;
Simon Osborne, National Trust;
Cllr Ralph Oultram, Cheshire West and Chester Borough Council;
Cllr Steve Parish, Warrington Council;
Steve Pearse, FOLA;
Tony Rice, disabled persons representative;
Cllr Colin Rowan, Halebank Parish Council; and
Cllr Jeremy Wolfson, Liverpool City Council.

33 DISCLOSURE OF PERSONAL INTERESTS

There were no disclosures of personal interests.

34 CHAIRMAN'S ANNOUNCEMENTS

The Chairman informed the Committee that the Consultative Committee's previous website (LJLACC.org.uk) was being used by 'Liverpool Airport Community Club'. He was concerned at the potential confusion but pleased that the website looked professional, interesting and supportive of the Airport, and once contact details were added we could ask for a link to the Committee's current pages which were on the Airport website.

DECIDED: That

the Assistant Secretary monitor the UKACCS.org.uk website for contact details and add ask the author to add a link to the Committee's new webpages.

35 MINUTES

DECIDED: That

the minutes of the meeting of the Consultative Committee held on 26 May 2017 be approved as a correct record and signed by the Chairman.

36 MINUTES OF SUB-COMMITTEES

The Chairman of the Noise Monitoring Sub-Committee noted that there were a cluster of complaints about night flights and military aircraft on the recent log of noise complaints, and there was one regular complainant from Hale village who generated about 30% of complaints.

DECIDED: That

the minutes of the meeting of the Noise Monitoring Sub-Committee on 21 July 2017 be received.

37 MEMBERSHIP

Membership changes detailed on the agenda were noted.

The Assistant Secretary detailed the following instances of non-attendance which required reporting under the Constitution:

- For Wirral Older People's Parliament, the main representative did not attend because of transport difficulties and had not yet turned up when lifts were arranged, and the Deputy could not attend on Fridays but had offered to share with the Parliament any relevant information.
- For Cheshire West and Chester Council the officers on the Noise Monitoring Sub-Committee had experienced difficulty because of increased workloads, staff holidays and sickness, but would continue to try and attend.

DECIDED: That

- (1) the following changes in membership listed on the agenda be noted:
- Councillor Phillip Brightmore replaced Councillor Bernie Mooney and Ron Abbey for Wirral Council
 - Councillor Edna Finneran replaced Councillors Steve Ball and Allan Harvey for Halewood Parish Council.
 - Councillor Michael Green replaced Councillors Terry Aldridge and Cynthia Dereli for Lancashire County Council.
 - Councillor Steve Parish was reappointed as representative for Warrington Borough Council.
 - Councillor Michael Roche was reappointed as representative for Sefton Council.

- (2) the non-attendance of Wirral Older People's Parliament on the Committee, and Cheshire West and Chester Council on the Noise Monitoring Sub-Committee, be monitored and the situation be kept under review with reminders sent for each meeting.

38 PUBLIC QUESTION TIME

No members of the public were present and no questions had been submitted in advance.

39 LJLA COMMUNITY PLAN

Becky Lucy, from the Airport's Human Resources and Community Department, gave a presentation, attached to these minutes, on the Airport's Community Plan which had been launched in October 2016. It had several strands, including education, environment, employment and fundraising.

Highlights included:

- All three of 2016's fire and Rescue Cadets had secured employment.
- 26 people had been offered training opportunities for 6 to 8 weeks in various departments to help with their employability.
- For students there were: student placements; work experience for up to ten students at a time; and apprenticeships, with 9 having been offered.
- The Airport worked with the Enterprise South Liverpool Academy, helping GCSE students by mentoring and reading, and with a one-day programme of preparation for the job market.
- They had helped with the South Liverpool Foodbank, including Christmas and Easter collections.
- Bee keeping, local area clean-ups and energy reduction.
- A new community initiative starting in October 2017 as a volunteer programme to help local individuals build confidence and experience through social inclusion and exposure to the aviation industry. The volunteers had a presence in the terminal as customer contact and assistance, and helped with fundraising and events.
- Alder Hey Hospital was the nominated charity until 2018 and there was an aim to raise £200,000 over two years from October 2016. A partnership with Blue Air to help the fund raising was to start in 2017.

Members questioned Becky on the Plan, and how other charities and communities could be involved. South Liverpool was the focus initially, with a wider range between now and 2019.

DECIDED: That

the LJLA Community Plan update be noted.

40 QUARTERLY REPORT

Robin Tudor, Head of Public Relations, presented the Airport's Quarterly Business Report, covering April to June 2017. Overall, there had been a 4% growth in passenger numbers compared to the previous year and the Airport was confident at achieving five million passengers in the calendar year. August had been the busiest month for six years.

Key points (with increases given in comparison with the equivalent period in the previous year) included:

- EasyJet had seen a 1.4% increase in passenger volumes;
- Ryanair had introduced new routes which had preferred strongly, giving 11% growth overall. None of the recent flight cancellations were connected with Liverpool;
- Flybe had announced that flights to Belfast City would again be daily;
- Wizz Air had seen 32% growth and had introduced a larger A321 aircraft to Budapest and Warsaw routes;
- Blue Air had achieved a 194% increase in passenger numbers, and were looking at other opportunities to utilise the aircraft based here, including charter flights such as for football matches;
- TUI was performing well and the Airport was working with local travel agents to encourage them to book flights from Liverpool for their customers before considering other airports;
- The extension of the perimeter fence to the East of the runway was expected to advance shortly following finalising of the wayleave agreement with Scottish Power;
- The ASQ passenger opinion survey results showed that the Airport was ranked in the top 10 of the 18 monitored airports in 12 of 13 categories and within the top 5 in 7. It outranked Manchester in 12. There were plans to increase the area of the UK Border Force checks, refurbish the arrivals toilets and discuss improvements with the cleaning provider which should all increase the ratings, though it was pointed out that changes at other airports could affect the rankings too;
- The Airport's draft Master Plan had been through a consultation stage and the comments were being considered;
- The Airport had completed the latest £3million phase of improvements to the departures area with new shops, bars and restaurants;
- The Airport would be responding to the Government's call for evidence for its Aviation Strategy;
- easyJet had announced that it would commence flights to Venice from 31 October, taking their routes from Liverpool to 29;
- Electrical retailer Dixon's Travel had opened a store in the departure lounge;
- A quiet space for patients flying back to the Isle of Man had been opened, adjoining the multi faith prayer area.
- The Airport Transport Forum had met in April. Figures from the CAA showed that public transport usage by passengers had dropped to 18% from 19%. The target for 2020 was 22.4%. However, staff arriving alone in cars had decreased from 76% to 65% and already in line with the target set for 2020.
- The Rhino sculpture from Chester which had been at the airport since the year 2010 has been relocated to the Lache Primary School in Chester.

Members discussed the report and related issues, such as the toll bridge which was scheduled to open in 2017. The Airport had been aware that the new bridge was needed to ease congestion, and tolls were needed to pay for it. They were also aware that for many passengers from South of the Mersey the tolls would be less than the cost of driving on to Manchester Airport, and avoided the congestion that was often on that route, and would give improved journey reliability to Liverpool Airport which would be much welcomed.

DECIDED: That

the quarterly report be received.

41 ANNUAL MEETING OF UK AIRPORT CONSULTATIVE COMMITTEES (UKACCS)

The Chairman had attended the annual national meeting of Airport Consultative Committee's in June and introduced his report which was a supplement to the agenda. The meeting had been split over two days, with the first day being 'internal' business. It enabled delegates to talk without other organisations present, and delegates were freer in their comments.

There had been challenges from other organisations to how representative the Committees were. As a result the CAA had set up a Community Discussion Forum, which the Chairman had attended. He had been disappointed that the first hour had been diverted by a discussion on gender balance, and that the CAA expected all delegates to travel to their office in central London. There was another meeting in October, focussing on Noise Abatement, and the Chairman would attend.

Liverpool Airport had received an accolade from the UKACCS meeting regarding its implementation of the voluntary Hidden Disabilities Strategy.

There were a lot of consultations happening, and the Chairman thought that the Committee needed to consider how best to respond to them and whether any extra or special meetings were needed to determine the response. This could be considered at the next Committee meeting. It was suggested that any individual responses by member organisations could be collated to a combined response.

DECIDED: That

the report on the annual meeting of Airport Consultative Committees be noted.

42 ANNUAL WORK PROGRAMME

There were two items on the Work programme which had not been included on the agenda, and these would be addressed at the next meeting.

DECIDED: That

the Work programme be noted.

43 CORRESPONDENCE

There was no correspondence to report.

The Chairman informed members that the national body UKACCS sent a weekly update of press releases and articles for information. He asked the Assistant Secretary to see if this could be shared with members.

44 ANY OTHER BUSINESS

Cedric Green, representative for the North Cheshire Rail Users Group, raised the issue of Transpennine rail services no longer using Liverpool South Parkway next year, so not having a good link to the Airport, compared to Manchester Airport which had direct connections to the rail network. Alex Naughton, Merseytravel, explained that the issue had been tackled but there was no apparent reasonable solution, as it required extra staff and rolling stock. The issue has also been raised at the Air Transport Forum.

45 DATE OF NEXT MEETING

The next meeting of the Liverpool John Lennon Airport Consultative Committee is scheduled for Friday 24 November 2017 at 10.30 am in the Cavern Suite, Liverpool John Lennon Airport L24 1YD.

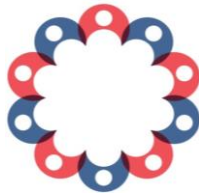
Chairman

Date



HR and Community

HR



Training and Development

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Community



3 E's

Education
Environment
Employment

Fundraising

#LJLALoves

Alder Hey

The A-Team



LJLA's Community Plan 



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Employability

- Cadetship Programme
- Traineeships
- Student Placement Programme
- Work Experience
- Apprenticeship programmes
- First Days Programme



Education

- GCSE Mentoring
- LJMU World of Work
- Career Advice and Workshops
- Maths Challenge
- Career Events



Environment

- Foodbank donations
- Bee keeping
- Energy Reduction Initiatives

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